BHUPINDER SINGH 

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CAREER OBJECTIVE:

Taking charge of the direction, supervision, training, performance, and evaluation of all positions; striving to exceed guest experience, providing the highest level of service; maintaining healthy business relations with clients; ensuring high customer satisfaction; managing and achieving the budget of the department, and executing all other tasks as needed.

Strong understanding of business management and accounting concepts; excellent computer, problem-solving skills, customer service skills; exceptional communication and interpersonal skills; the ability to diffuse tense situations and solve conflicts; the ability to walk, stand and carry heavy items in a fast-paced environment; and decisiveness.

EXPERIENCE:

* Working as Restaurant Supervisor (Dalchini Restaurant & Bar) in Centara West bay and Residence Doha from 1st June 2022 till now.
* Promoted as an Outlet Manager (Lagoon bar) at Sun Siyam Olhuveli Maldives 4th May 2021 till 18th January 2022.
* Worked with Olhuveli Beach and Spa Maldives from 10th April, 2019 till May 2021 as a Bar Supervisor (Beverage Supervisor), looking after 8 bars with 18 Bartenders.

They have two island total 327 rooms, FSA, MENU and ROSTER, COSTING.

Jobs Description: -

1. Leading, Mentoring and training bar Team.
2. Brand Standards are maintained by Staff all the time.
3. Creating unforgettable Experience for our Guest .
4. Provide professional and current knowledge of wines to guests.
5. Strive to achieve departmental targets .
6. Doing individual and group wine dinners.
7. Wine tasting with all guest ,explain about wines and Beverage
8. Keeping all the liquor supplier contact and maintain good relationship.
* Worked with Anantara Dhigu Resort Maldives as a Wine Guru from 17th January 2016 to 18th October 2018. They Have Three Islands (Naladhu 5\*, Veli, Dhigu), Total -197 rooms, 14 Outlets.
* Worked with Lux\* Hotel and Resorts as a Bar Supervisor as well wine in charge. from 17th April ,14 to 30th nov,2015 ,it has 193 villa and 11 outlets..
* Worked with B bar New Delhi as Assistant Bar Manager from 1st Oct, 13 to 31st March, 14.B BAR: - b bar is uber lounge restaurant & bar by George v Entertainment, which owns Buddha bar, Siddhartha, karma Café, Little Buddha around the world .b bar is known for its cocktail & wide selection of premium wines and spirits.
* Worked with the Aman New Delhi in ANIDRA as a Bar supervisor since 1st Dec 2011 to 20th September 2013. Anidra located in THE AMAN hotel owned by DLF.
1. Supervise the smooth running of the bars.
2. Ensure all venues open on time and that they are ready for business.
3. Ensure excellent front of house service, allocate and support staff throughout the shift to maintain speed of service and cleanliness of venue.
4. Ensure staff meet the standards of the bars, addressing and correcting bad practice where need be.
5. Maintain back of house and cellars to a high standard.
6. Complete daily paperwork to ensure the safe running of the venues, and for those standards to be monitored and maintained throughout the shift.
* Worked with DLF EMPORIO Restaurants Limited in SET’Z restaurants as a Bartender since 5th Jan 09 to 30th Nov 2011.
* Worked with Hotel Park in Agni outlet since 3rd March’08 to 31st Oct 08. Agni located in the Park Hotel, New Delhi used to be listed in TOP10 bars around the world.
1. Take beverage orders from servers or directly from guests or patrons.
2. Mix ingredients such soda, sugar, bitters or fruit juice.
3. Collect cash for beverages or drinks served and record sales.
4. Maintain record of bar stock and order supplies.
5. Sanitize ice tanks, coolers, and bar tools.
6. Serve beverages and food to guests in a friendly manner.

EDUCATIONAL QUALIFICATION:

1. 2010 -2013: Graduated B.A honors from global university.
2. 2007 – 2008: Diploma Course in Aviation and Hospitality Management from Air Hostess Academy, New Delhi.
3. 2006 – 2006: Diploma in Software Development and Management from LMC System, Meerut.

PROFESSIONAL QUALIFICATION:

1. 2008: certificate in bartender course from the bar Academy.
2. 2016 : west level 2 passed with merit
3. 2018 : west level 3 preparing

TRAINING & ACTIVITIES:

1. First Aid Training from St. John’s Ambulance, New Delhi.
2. Certificate in swimming from ‘Bosco Sports Academy’, New Delhi.
3. One month Industrial training from TajSats Air Catering, New Delhi.
4. Leadership Course in Lux Maldives with Mr. Hafeef for three Month from Sep 2016- Dec2016.
5. Cross training in sales and marketing Department, (2 months)

RESPONSIBILITY:

1. Maintaining stock register and keep transport permit.
2. Knowledge about F&B Control Department.
3. Maintain stock register and liquor order, L-17.
4. Maintaining Par stock and ordering spirits and wine for 193 room.
5. Maintaining Invoice for liquor
6. Maintaining wine cellar in Lux (allegria outlet), and all expensive wines.
7. Wine, spirits and cocktail menu.(menu updated knowledge)
8. Ordering Liqueur for Anantara dhigu for three island keep par stock in Store.
9. Organizing wine dinner and Hosting Individual wine dinner.
10. Making reports for Month End and Making Beverage P&L for Anantara Dhigu Resorts.

ADDITIONAL DETAILS:

1. Passport No. : Z4348099
2. Date of issue : 04/April/2008
3. Date of Expiry : 03/April/2028
4. Languages Known : English, Hindi and Russian (Elementary)
5. Hobbies & Interest : Playing Cricket, Listening to Music,